

**From:** Darren Mckenna <[REDACTED]@tfl.gov.uk>  
**Sent:** 29 August 2023 15:14  
**To:** Network Sponsorship Correspondence <[REDACTED]@tfl.gov.uk>  
**Cc:** Zoe Vidion [REDACTED]@tfl.gov.uk>; Kedish Makumire [REDACTED]@tfl.gov.uk>; Gary Smith [REDACTED]@tfl.gov.uk>; Dean Phelps [REDACTED]@tfl.gov.uk>; Mahmad Hyder [REDACTED]@tfl.gov.uk>  
**Subject:** RE: Streets-18746266- For Investigation (TfL Restricted) CRM001:0817000550560

Hey Mildred,

We are still looking at this.

Do we have any feedback at all? I know Gary said that we could look at a bollard? I also know that Dean raised some concerns about that.  
We know heavies are crossing the footway at this location. This problem is not going away.

Thanks for any advice or guidance here all.

Regards,

Darren.

#### TfL RESTRICTED

**From:** Network Sponsorship Correspondence <[REDACTED]@tfl.gov.uk>  
**Sent:** 29 August 2023 14:23  
**To:** Darren Mckenna <[REDACTED]@tfl.gov.uk>  
**Cc:** Zoe Vidion <[REDACTED]@tfl.gov.uk>  
**Subject:** FW: Streets-18746266- For Investigation (TfL Restricted) CRM001:0817000550560

Hi Darren

Can I please have your comments on the below? re: lack of safe place to cross at the junction of Lumley Rd/Dunstans Hill?

A response is due by 05/09.

Regards

Mildred

#### TfL RESTRICTED

**From:** CCOInfoRequired [REDACTED]@tfl.gov.uk>  
**Sent:** 29 August 2023 10:29  
**To:** Network Sponsorship Correspondence <[REDACTED]@tfl.gov.uk>  
**Subject:** Streets-18746266- For Investigation (TfL Restricted) CRM001:0817000550560

TfL RESTRICTED

Dear Network Sponsorship,

There are not enough safe place to cross on the Lumley road exit to at Dunstans hill. I have

witnessed two close calls with cars and pedestrians/cyclists and feel unsafe every time I have to push my baby over that road to reach the Yourspace project in sears park. Are there plans to install a new crossing/reduce the speed limit?

Location: 176 Alma Cres, Sutton SM1 2LW

Sutton

<https://goo.gl/maps/HmsoVXLdyB21XK8k7>

Section Reference 0000A217\_4/00070

Description A217,ST DUNSTAMS HILL,N/B,(7 STAFFORD CLOSE TO JUNC CHURCHILL RD),SM3

LoHAC Area LOHAC SOUTH

Carriage way Single Carriageway

Direction NB

Road Type Main

Tfl Responsibility Highways Authority

176 Alma Cres, Sutton SM1 2LW, UK

Please open the link to view the full details of the enquiry:

[Streets Hand-off.docx](#)

A response is due by 05/09/2023 10:28

Kind regards,

Andrew Clapham

Customer Service Advisor

Streets Correspondence

Customer Experience, Contact Centre Operations