

**From:** Darren Mckenna  
**Sent:** Tuesday, July 4, 2023 10:31 AM  
**To:** Network Sponsorship Correspondence [REDACTED]@tfl.gov.uk>  
**Subject:** RE: UPDATE Lumley Road by A217/St Dunstan's Hill CRM001:0192000005138

[REDACTED]

[REDACTED]

[REDACTED]

### TfL RESTRICTED

**From:** Network Sponsorship Correspondence [REDACTED]@tfl.gov.uk>  
**Sent:** 04 July 2023 08:24  
**To:** Darren Mckenna [REDACTED]@tfl.gov.uk>  
**Subject:** RE: UPDATE Lumley Road by A217/St Dunstan's Hill CRM001:0192000005138

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

### TfL RESTRICTED

**From:** Darren Mckenna [REDACTED]@tfl.gov.uk>  
**Sent:** 03 July 2023 16:47  
**To:** Network Sponsorship Correspondence [REDACTED]@tfl.gov.uk>  
**Subject:** RE: UPDATE Lumley Road by A217/St Dunstan's Hill CRM001:0192000005138

That's good.

[REDACTED]

I look after Kingston and Sutton. Max looks after Wandsworth now.

Regards,

Darren.

### TfL RESTRICTED

**From:** Network Sponsorship Correspondence [REDACTED]@tfl.gov.uk>  
**Sent:** 03 July 2023 15:53  
**To:** Darren Mckenna [REDACTED]@tfl.gov.uk>  
**Subject:** RE: UPDATE Lumley Road by A217/St Dunstan's Hill CRM001:0192000005138

Hi Darren

I'm good, thx. Hope you're too!

Just to confirm you're covering 3 areas i.e. Wandsworth, Sutton & Kingston or Max is now covering Wandsworth?

Regards

Mildred

TfL RESTRICTED

**From:** Darren Mckenna [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Sent:** 03 July 2023 15:16  
**To:** Zoe Vidion [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; Network Sponsorship Correspondence [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Subject:** RE: UPDATE Lumley Road by A217/St Dunstan's Hill CRM001:0192000005138

Hi Mildred,

I hope you are well.  
I am looking after Kingston and Sutton.

Regards,

Darren.

TfL RESTRICTED

**From:** Zoe Vidion [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Sent:** 03 July 2023 14:56  
**To:** Network Sponsorship Correspondence [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Cc:** Darren Mckenna [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Subject:** RE: UPDATE Lumley Road by A217/St Dunstan's Hill CRM001:0192000005138

Hi Mildred – it is Darren, [REDACTED]  
[REDACTED]

Thanks  
Zoe

TfL RESTRICTED

**From:** Network Sponsorship Correspondence [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Sent:** 03 July 2023 14:41  
**To:** Zoe Vidion [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Cc:** Darren Mckenna [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Subject:** RE: UPDATE Lumley Road by A217/St Dunstan's Hill CRM001:0192000005138

Hi Zoe

Hope you're well.

Can you please advise who is now covering Kingston?

Regards

Mildred

TfL RESTRICTED

**From:** Harry Littlehales [REDACTED]@tfl.gov.uk>  
**Sent:** 21 April 2023 11:25  
**To:** Network Sponsorship Correspondence [REDACTED]@tfl.gov.uk>  
**Subject:** FW: UPDATE Lumley Road by A217/St Dunstan's Hill CRM001:0192000005138

Hi Mildred

I've been expecting the below email to be routed to me via your team, as I see the resident emailed the customer services email address initially. Are you able to check if this one has been logged? Happy to provide a response.

Also, just to let you know I will be moving on from IDP from next week to start a new role in Buses so the Network Sponsorship contact for **Sutton going forwards will be Darren Mckenna.**

Thanks,  
Harry

**From:** Catharine McEwan [REDACTED]@tfl.gov.uk>  
**Sent:** 19 April 2023 15:27  
**To:** Harry Littlehales [REDACTED]@tfl.gov.uk>  
**Cc:** Beth Warburton [REDACTED]@tfl.gov.uk>; Zoe Vidion [REDACTED]@tfl.gov.uk>; Darren Mckenna [REDACTED]@tfl.gov.uk>  
**Subject:** Re: UPDATE Lumley Road by A217/St Dunstan's Hill CRM001:0192000005138

Thanks Harry

Happy for it to go via the Customer Services route.

Thanks!

Catharine

**Catharine McEwan**

Engagement Officer: RB Kingston & LB Sutton | Local Communities & Partnerships

Mobile: [REDACTED] | [REDACTED]@tfl.gov.uk

[REDACTED], Endeavour Square, Stratford, London E20 1JN



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Visit [tfl.gov.uk/boroughs-and-communities](https://tfl.gov.uk/boroughs-and-communities) to find out what is happening in your area

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**From:** Harry Littlehales [REDACTED]@tfl.gov.uk>  
**Sent:** 19 April 2023 14:29  
**To:** Catharine McEwan [REDACTED]@tfl.gov.uk>  
**Cc:** Beth Warburton [REDACTED]@tfl.gov.uk>; Zoe Vidion [REDACTED]@tfl.gov.uk>; Darren Mckenna [REDACTED]@tfl.gov.uk>  
**Subject:** RE: UPDATE Lumley Road by A217/St Dunstan's Hill CRM001:0192000005138

Sorry Catharine, this is my fault – I said to Zoe this morning that the emails on this had died down so must've jinxed it!

Good to see that they are happy with the scheme overall though. We are still working on installing a camera – the team that is managing that had hoped to have it installed by March, but there have been some delays with structural surveys of the lamp columns which are needed before the camera is installed.

I'm sure the customer services team will route this one to me so I will reply via them unless you need me to draft a response for you?

Thanks  
Harry

**From:** Catharine Mcewan [REDACTED]@tfl.gov.uk>  
**Sent:** 19 April 2023 14:08  
**To:** Harry Littlehales [REDACTED]@tfl.gov.uk>  
**Cc:** Beth Warburton [REDACTED]@tfl.gov.uk>  
**Subject:** Fw: UPDATE Lumley Road by A217/St Dunstan's Hill CRM001:0192000005138

Hi Harry

Before you go, look what's re-emerged...

Catharine

### Catharine McEwan

Engagement Officer: RB Kingston & LB Sutton | Local Communities & Partnerships

Mobile: [REDACTED] | [REDACTED]@tfl.gov.uk

[REDACTED], Endeavour Square, Stratford, London E20 1JN



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**From:** James Pickard [REDACTED]@tfl.gov.uk>  
**Sent:** 19 April 2023 13:29  
**To:** Catharine Mcewan [REDACTED]@tfl.gov.uk>  
**Subject:** FW: UPDATE Lumley Road by A217/St Dunstan's Hill CRM001:0192000005138

FYI

**From:** [REDACTED]@datasysuk.com [REDACTED]@datasysuk.com>  
**Sent:** 19 April 2023 12:30  
**To:** Customerservice [REDACTED]@tfl.gov.uk>  
**Cc:** [REDACTED]@aol.com>; [REDACTED]@datasysuk.com>; [REDACTED]@hotmail.com>; [REDACTED]@sutton.gov.uk>; [REDACTED]@hotmail.com>; [REDACTED]@hotmail.com>; [REDACTED]@sutton.gov.uk>; [REDACTED]@aol.com>; [REDACTED]@datasysuk.com>; [REDACTED]@hotmail.com>; James Pickard [REDACTED]@tfl.gov.uk>; [REDACTED]@sutton.gov.uk>

**Subject:** UPDATE Lumley Road by A217/St Dunstan's Hill CRM001:0192000005138

Dear all

I thought it was now time to give an appraisal of the result of the banning of right turns from Lumley Road onto the Sutton bypass (St Dunstan's Hill.)

It has been a tremendous success in reducing accidents at this junction with only 1 which (allegedly) was caused by an illegal right turn but that is slowly changing.

There were additional temporary no right turn reinforcement signs for a while which had locally affixed camera signs on them which deterred vehicles from turning right which then taken away sometime late last year. Since then we have noticed an increasing number of vehicles illegally turning right again so this is now a cause for concern. I believe an official camera sign just before the junction in Lumley Road would be a low cost option to deter the majority of these and it could be added to the top of the existing no right turn sign outside number 47.

It would be a shame that for lack of a low cost solution that deterred illegal right hand turns we start to have accidents again. Was the compliance survey mentioned below ever carried out and if so what was the result? Of course the additional signs were still in place then. For those on Sutton Council we are still waiting on the 7.5 ton HGV limit in Lumley Road proposal promised in last years local elections.

Kind regards



**From:** Customerservice [redacted]@tfl.gov.uk>  
**Sent:** 05 September 2022 10:51  
**To:** [redacted]@datasysuk.com [redacted]@datasysuk.com>  
**Subject:** Lumley Road by A217/St Dunstan's Hill CRM001:019200005138



TRANSPORT  
FOR LONDON

Ref: 17150985

5 September

Dear [redacted]

Thank you for your email of 19 August about pedestrian safety at the junction of Lumley Road and St Dunstan's Road.

Please accept my apologies for the delay in this response.

I had referred the additional information you had sent me from that previous email of your to our specialist team.

They have advised that more compliance surveys will be carried out this month at Lumley Road and we hope to get feedback on that as soon as the analysis of the

surveys is completed.

On the question about the design, we were unable to build out the northern refuge island in the same way as the southern one as we needed to accommodate the swept paths of vehicles turning right into Lumley Road from the A217.

I trust this information has been helpful.

Thanks again for contacting us. If there is anything else we can help you with, please reply to this email. However, for any urgent queries please log this on our website at <https://streetcare.tfl.gov.uk/?cid=streetcare>

Kind regards

Glen D'Gama

Customer Service Adviser

**Transport for London Customer Services**

If you wish to reply directly to this email, please click on the reply button on your toolbar. Please do not alter or delete the subject line as this may result in a delay responding to your email.

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